

Posted: D. Duke
Dept: SA-075
Date: 10/30/06
Time: 3:20

182557
GLOBAL CONNECTION INC. OF AMERICA
Legal Department
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Atlanta, Georgia 30362
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GLOBAL CONNECTION INC. OF AMERICA

2000-149-C

October 26, 2006

Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

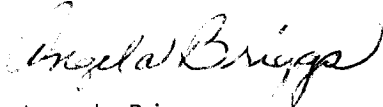
Subject: Global Connection of South Carolina, Inc.
3rd Quarter Service Quality Report
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **September 2006** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,



Angela Briggs
Paralegal

/acb
Enclosure

MAIL / DMS
PSC SC

OCT 30 2006

RECEIVED

A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS

3rd Quarter Results

Jul, Aug, Sep 2006

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 3rd Quarter / 2006

Month:	<u>July</u>	<u>August</u>	<u>September</u>
Number of customer Access Lines	<u>3,131</u>	<u>3,113</u>	<u>3,046</u>
Trouble Report / Access Line (%)	<u>96%</u>	<u>98%</u>	<u>97%</u>
Customer Out of Service Clearing Times (%)	<u>97%</u>	<u>99%</u>	<u>99%</u>
New Installs Completed within 5 Days (%)	<u>98%</u>	<u>97%</u>	<u>99%</u>
Commitment Fulfilled (%)	<u>99%</u>	<u>99%</u>	<u>100%</u>

Comments / Explanations _____

Person Making Report / Contact Information Issa Elkhoury - Technical Support Specialist

Phone # 770-457-7174 ext 1152